



# ART SIPPERS LIMITED - TERMS AND CONDITIONS

Welcome to Art Sippers! These terms and conditions govern all our services and products.

## 1. IN-PERSON EVENTS

### Booking Process

1. **Initial Booking**
  - Complete booking form
  - Pay booking fee to secure date
  - Date not guaranteed until booking fee received
2. **Final Details**
  - Confirm guest numbers and extras
  - Provide access information
  - Full payment due 14 working days before event
3. **Event Requirements**
  - 120-minute setup time required
  - Minimum 10 participants
  - Floor protection required for carpeted venues
  - Suitable venue space needed
  - Access to water required

### What We Provide

- 2-hour creative workshop
- Professional art teacher with guidance
- All materials and equipment
- Aprons and berets (event use only)
- Drinks (alcoholic/non-alcoholic)
- Competition prize

### Changes & Cancellations

- Free cancellation up to 14 working days before
- Booking fee non-refundable within 14 days
- Free date changes outside 14 days
- Additional guests can be added on day
- No refunds for reduced numbers within 14 days



## Photography & Social Media Policy

- We photograph our events for promotional purposes, social media platforms and website
- Participants must inform us before the event if they do not wish to be photographed
- We respect all opt-out requests if notified in advance
- By attending our events, you consent to photography unless you opt-out
- We cannot guarantee exclusion from photos if not notified before event
- Commercial use of any event photos requires written permission
- Photos will be stored in accordance with GDPR guidelines

## 2. PRIVATE ONLINE EVENTS

### Online Private Parties

- Minimum participant requirements
- Art boxes shipped to multiple locations
- Shipping costs apply
- Live instructor-led session
- Access links for registered participants only
- Same cancellation policy as in-person events
- Same photography policy as in-person events

## 3. PUBLIC ONLINE EVENTS

### Live Workshop Events

- Scheduled bi-monthly
- Ticket includes art box
- Access link provided upon payment
- No recording or sharing permitted
- Non-refundable once event starts
- Rescheduling subject to availability

### Monthly Membership

- Access to exclusive online sessions
- Non-transferable login details
- Cancel anytime
- No sharing of access or discount codes
- Monthly payment non-refundable
- Members-only benefits

## 4. PRODUCTS



## Art Boxes

- Various box options available
- 28-day return if unopened
- Contents may vary from photos
- Shipping costs non-refundable
- UK and international shipping available

## Merchandise

- 28-day return period
- Original condition required
- Shipping costs non-refundable
- Subject to availability
- Accurate descriptions provided

## 5. PAYMENT TERMS

- No VAT charged
- Events require cleared payment
- Additional participants invoiced after
- 48-hour payment terms for extras
- Corporate terms available on request

## 5. CANCELLATION & REFUND POLICIES

### In-Person & Online Private Events

- Cancellation more than 14 working days before event:
  - Full refund available including booking fee
  - Free date changes available
- Cancellation within 14 working days of event:
  - Booking fee non-refundable
  - No refund for participant costs
- Participant Changes:
  - Add participants up to event day (subject to capacity)
  - No refunds for reduced numbers within 14 days
  - No refunds for no-shows

### Public Online Live Workshops



- Before event start: Full refund available
- After event start: Non-refundable
- Rescheduling: Available up to 24 hours before event

### **Monthly Membership**

- Cancel subscription anytime
- No refunds for current month
- Access remains until period ends

### **Products & Merchandise**

- 28-day return period
- Items must be unopened/unused
- Original condition required
- Customer pays return shipping
- Shipping costs non-refundable

### **General Cancellation Terms**

- We reserve right to cancel any event
- Force majeure cancellations: Rebooking option provided
- Technical issues during online events: Partial refund or rebooking offered
- Weather-related cancellations: Free rebooking offered

## **6. LIABILITY & PROTECTION**

- Paint spillage liability
- Equipment remains our property
- Damage charges apply
- Personal belongings at owner's risk
- Force majeure covered

## **7. INTELLECTUAL PROPERTY**

- Content copyright protected
- No unauthorised sharing of our content
- Workshop content protected
- Commercial use of materials requires permission

## **8. DATA PROTECTION**



- GDPR compliant
- Booking-only data use
- No third-party sharing
- Marketing opt-out available

## 9. SHIPPING & DELIVERY

- UK mainland standard rates
- International quotes available
- Delivery times not guaranteed
- Multiple address delivery available
- Shipping insurance included

For questions about these terms, please contact [info@artsippers.com](mailto:info@artsippers.com)

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